

MATTERS NOT NORMALLY APPROPRIATE FOR THE DOD HOTLINE

The DoD Hotline does not accept complaints that lack a DoD nexus or complaints for which other grievance or appeal channels established by law, rule, or regulation, provide a remedy or redress of adverse actions.

The following issues are not normally appropriate for the DoD Hotline; however, the IG maintains discretionary authority to review the issues listed.

Issue	References/Web Address	Appropriate Agency
Appeals of any matter subject to review and/or adjudication		
a. Security clearance determinations other than those claimed to have been taken in retaliation	www.dod.mil/dodge/doha	Defense Office of Hearings and Appeals Claims Division – Reconsideration P.O. Box 3656 Arlington, Virginia 22203-1995 Email: dohastatus@osdgc.osd.mil 1-866-231-3153
b. Discrimination against a job applicant or an employee because of the person’s race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability, or genetic information	www.eeoc.gov	To locate local EEOC office: 1-800-669-4000 Email: info@eeoc.gov
c. Complaints of unfair labor practices (ULPs) determining the appropriateness of units for labor organization representation (REP), adjudicating exceptions to arbitrators’ awards (ARB), adjudicating legal issues relating to the duty to bargain (NEG), and resolving impasses during negotiations (Impasse). Equal Employment Opportunity Commission	www.flra.gov	Office of Case Intake and Publication Federal Labor Relations Authority Docket Room, Suite 201 1400 K Street, NW Washington, D.C. 20424-0001 (202) 218-7740

Issue	References/Web Address	Appropriate Agency
d. Appeal of various agency personnel actions	www.mspb.gov	MSPB Headquarters 1615 M Street, NW Washington, DC 20419 (202) 653-7200 MSPB Inspector General Hotline: (800) 424-9121
e. Violations of the Civil Service Reform Act, the Whistleblower Protection Act outside of DoD, the Hatch Act, and the Uniformed Services Employment & Reemployment Rights Act (USERRA).	www.osc.gov	OSC Headquarters 1730 M Street, N.W., Suite 218 Washington, D.C. 20036-4505 (202) 254-3600
Attorney standards of professional conduct: DoD Office of General Counsel and Defense Legal Services Agency (See Note)	DoDI 1442.02	Chair of the Professional Conduct Board OGC 1600 Defense Pentagon Washington D.C. 20301-1600
Civil liberties and privacy violations	DoDI 1000.29	Defense Privacy and Civil Liberties Office 241 18th Street South, Suite 101 Arlington, VA 22202
Clemency and parole of military offenders	DoDI 1325.07	The local military defense counsel.
Claims against, and in favor of, the United States	DoDDs 5515.3, 5515.6, 5515.9, 5515.10 and DoDI 5515.08	Private legal counsel.
Complaints of wrongs that may be filed pursuant to Article 138, Uniform Code of Military Justice (UCMJ)	Manual for Courts-Martial, United States	Local military defense counsel
Correction of military records	DoDI 1332.41	The military department board for correction of military records.
Discharge reviews (propriety and equity of discharge)	DoDI 1332.28	The chain of command if complainant is being discharged. The military department discharge review board or the military department board for correction of military records, if the complainant has been discharged.
Grievances: Any matter that may be grieved under:		
a. The DoD Administrative Grievance System	DoDI 1400.25, Volume 771	Local civilian personnel office.

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b. The Defense Civilian Intelligence Personnel System Employee Grievance Procedures	DoDI 1400.25, Volume 2014	Local civilian personnel office.
c. A negotiated grievance procedure	DoDI 1400.25, Volume 711	Local civilian personnel office.
Equal employment opportunity (except allegations of senior official misconduct)	DoDI 1400.25, Volume 1614	Local EEO office.
Military equal opportunity (except allegations of senior official misconduct)	DoDD 1350.2	Local EO office.
Equal opportunity in off-base housing	DoDI 1100.16	Unit commander or unit EO office.
Financial liability for government property lost, damaged, destroyed, or stolen	DoD 7000.14-R, Volume 12	First line supervisor; for military, immediate superior in the chain of command.
Disputes involving DoD housing	DoD 4165.63-M	The unit commander or local housing referral service office.
Pay issues (military and DoD civilians), including alimony and child support; Military administrative personnel actions (except reprisal/restriction); including, but not limited to, a promotion; a disciplinary or other corrective action; a transfer or reassignment; a performance evaluation; a decision on pay, benefits, awards, or training; and separation or retirement	www.dfas.mil Policies and procedures established by the Secretaries of the Military Departments; and DoDD 7050.06	DFAS Customer Service: (888) 332-7411 The local defense counsel or Military personnel office.
Physical disability evaluations for Service members; Pay issues (military and DoD civilians), including alimony and child support	DoDI 1332.38; www.dfas.mil	Local legal counsel to assist in rebutting or appealing MEB and PEB finding. DFAS Customer Service: (888) 332-7411

Issue	References/Web Address	Appropriate Agency
Private indebtedness of military personnel Physical disability evaluations for Service members	DoDIs 1344.09 and 1344.12; DoDI 1332.38	The subject's chain of command. Local legal counsel to assist in rebutting or appealing MEB and PEB finding.
Punishment under the UCMJ (judicial and nonjudicial) Private indebtedness of military personnel	DoDIs 1344.09 and 1344.12	The local military defense counsel. The subject's chain of command.
Punishment under the UCMJ (judicial and nonjudicial)		The local military defense counsel.
Tricare pharmacy program complaints through Express Scripts		http://www.tricare.mil/Resources/Grievance.aspx

NOTE: Does not apply to the Office of the General Counsel to the IG DoD or attorneys within the DoD who perform their duties as attorneys while serving as Service members.